



FOREST LAKE STATE SCHOOL
Parents & Citizens Association
ABN: 40 811 865 154

UNIFORM SHOP- RETURNS POLICY

WHAT can be returned? All products can be returned if they are:

- Still in the original packaging
- Have all labels and tags attached
- Have not been worn, washed or named

WHEN do items need to be returned by?

Items need to be returned within 2 months of purchase. All returnable items must be accompanied by the original purchase receipt. Returned items may be refunded as per the original payment method, as shown on the purchase receipt.

Faulty Items will be returned to the supplier, and it will be at the suppliers discretion to decide if the goods will be refunded, replaced or repaired. Please wash worn items prior to returning as suppliers will not inspect soiled items.

The Uniform Shop reserves the right not to offer an exchange, refund or repair on items where the item fault is the result of misuse, neglect or incorrect washing instruction of the item.

Second-hand Uniforms, Sale and Clearance Items will not be exchanged or refunded- please choose carefully.