

Forest Lake State School Tuckshop

'Late orders' & 'No Lunch' Policy

Our tuckshop is committed to the well-being and nutrition of our students. To ensure that all students have access to a meal during the school day, we have established a 'late orders' and "no lunch" policy, which allows for assistance in cases of genuine need, while discouraging misuse.

It is the parent /guardian's responsibility to ensure that their child has a lunch order placed by the cut off time when ordering Tuckshop.

Cut off time for first break is 8.45am & 10.45 am for second break.

Over the counter sales are currently limited to ice blocks, drinks, and snacks.

Meals are only available via online pre-ordering. This is the most efficient way to manage the flow of orders that come in everyday and an effective way that we can connect with our families.

We are mindful that there may be challenges with online ordering platforms and not everyone may have access. If this is the case, please don't hesitate to reach out to the tuckshop, either by phone, email, or pop in to see us and we will endeavour to assist you. We want to be able to offer the Tuckshop Service to all our families.

Late Orders:

If the cut-off time to order lunch online for your child is missed, please log on to the Schools24 app or website as soon as possible and select the 'missed the cut-off' tab.

Parents will see a much smaller menu available and can order from there.

- Please note first break bell for eating is 10.45am – for your child to receive their food at this time, late orders must be placed before 10.00am.

If you are trying to place a late order after 10.00am please ring the Tuckshop on 07 3714 1258 as it may be too late to receive during first break.

- The late orders tab for 2nd break will close at 12:45pm to allow time for the staff to process the order.

No Lunch:

If a student arrives at school without any lunch or any means to acquire a meal, and their parents/caregiver cannot be contacted by phone, we will provide a basic meal (such as a sandwich and piece of fruit) to ensure they do not go hungry. Please note: This may incur a cost to the parent/caregiver, and you will be notified accordingly.

We understand that sometimes things happen, and parents may miss the cut-off time to order lunch online.

Here are some tips to avoid ordering online late:

- Order online the night before.
- Set a reminder on your phone or write a note on your fridge.
- Order in advance – dates well into the future are available on schools24.
- Ask your child to remind you.

This policy is designed to ensure that all children at the school have access to food, even if they forget or are unable to bring their own lunch. The school and Tuckshop are committed to providing a supportive and inclusive environment for all students.

We will monitor usage of this policy and if a pattern becomes apparent, we will engage with the school to contact parents/guardian of student to discuss how further assistance may be provided.